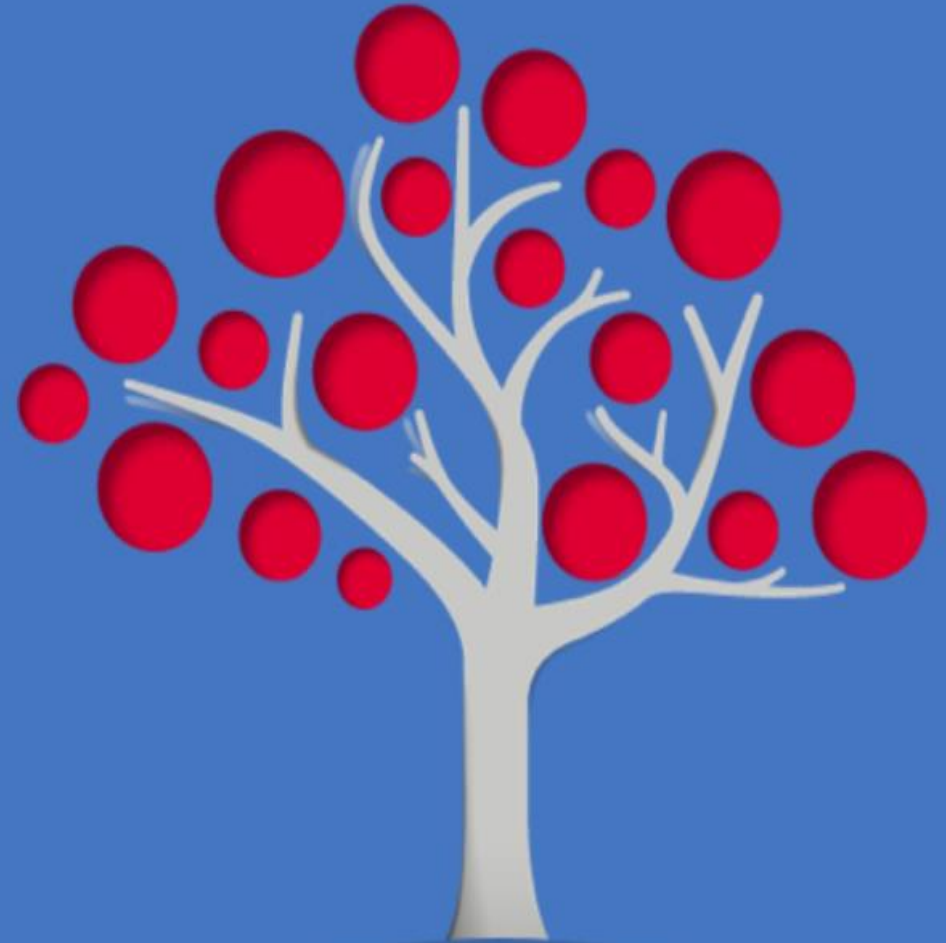


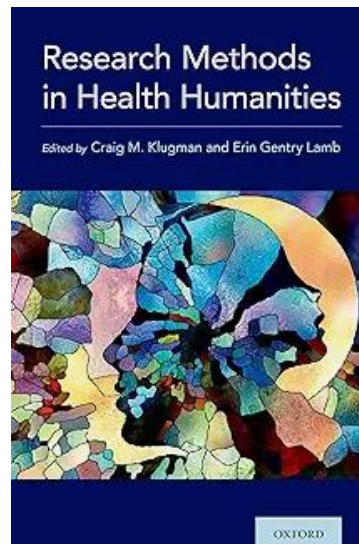
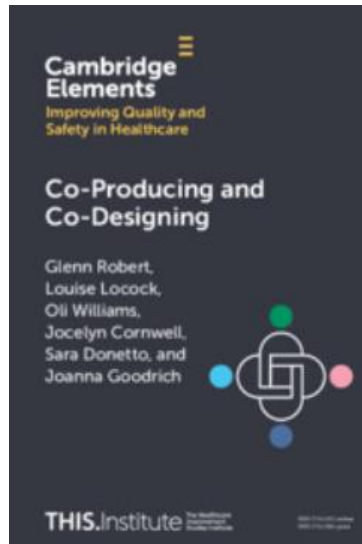
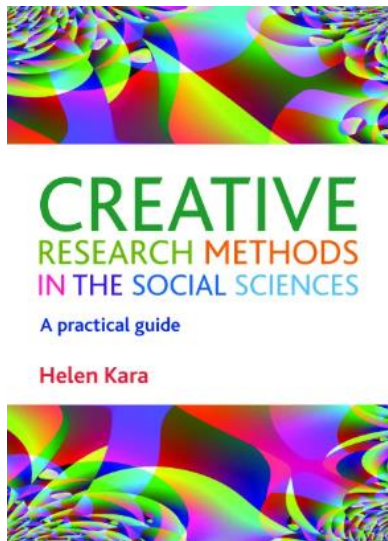
Understanding creative methods in the context of applied health research

Clair Le Boutillier
THIS Institute Research Fellow

Made possible by



Understanding creative methods and applied health research: Value, opportunity and impact



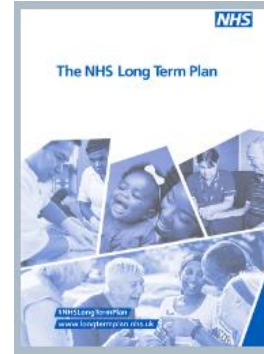
Creativity and creative methods in applied health research



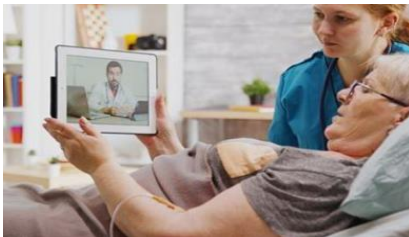
Improving digital Personalised Care and Support Planning: The eHNA

Identifying what good looks like and co-designing improvements

Imperial College Healthcare **NHS**
NHS Trust



NHS
Northern Care Alliance
NHS Foundation Trust



NHS
Guy's and St Thomas'
NHS Foundation Trust

**ELECTRONIC
HOLISTIC NEEDS
ASSESSMENT
(EHNA), AND CARE
AND SUPPORT PLANNING**

WE ARE
EMPOWERING
PATIENT SUPPORT



Improving digital personalised care and support planning for people with colorectal cancer: The eHNA



Information to complete your electronic Holistic Needs Assessment.

Website:
mycareplan.co.uk/ehna

Date: _____

Pass code: _____

Expiry date: _____

Keyworker: _____

Phone number: _____



- 1. The offer
[In-person and/or by letter or email]

- 2. The eHNA tool
[Concerns checklist & What matters to you questions]

Asynchronous interaction (store-and-forward)

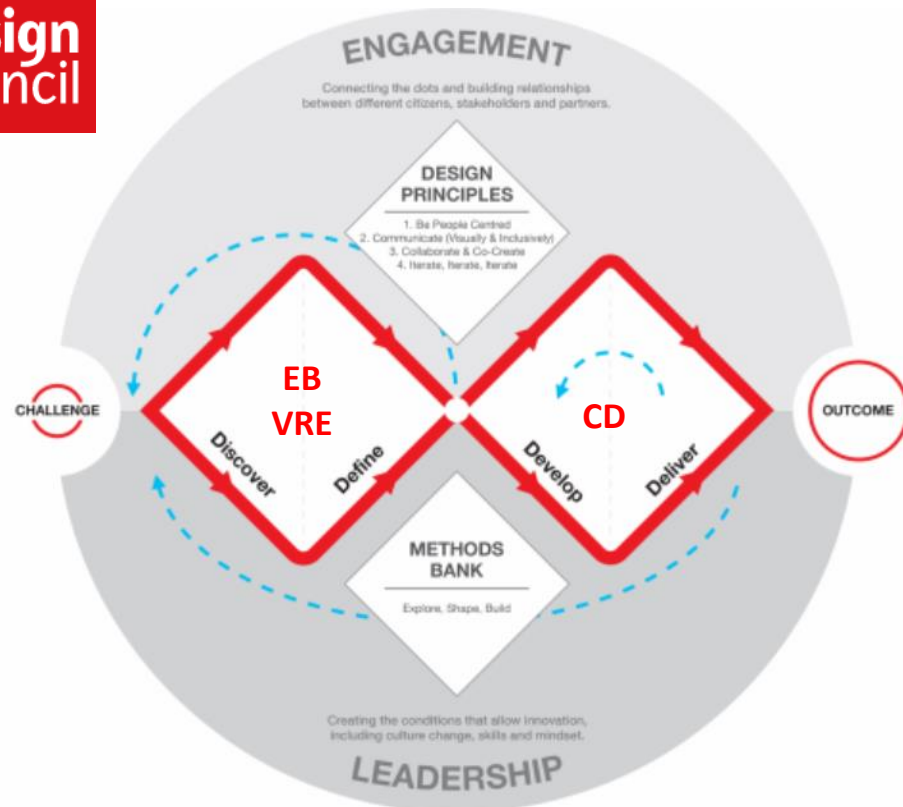
- 3. Personalised Care and Support Planning meeting
[Patient-Clinician consultation]

Synchronous interaction (remote (telephone or video) consultation)

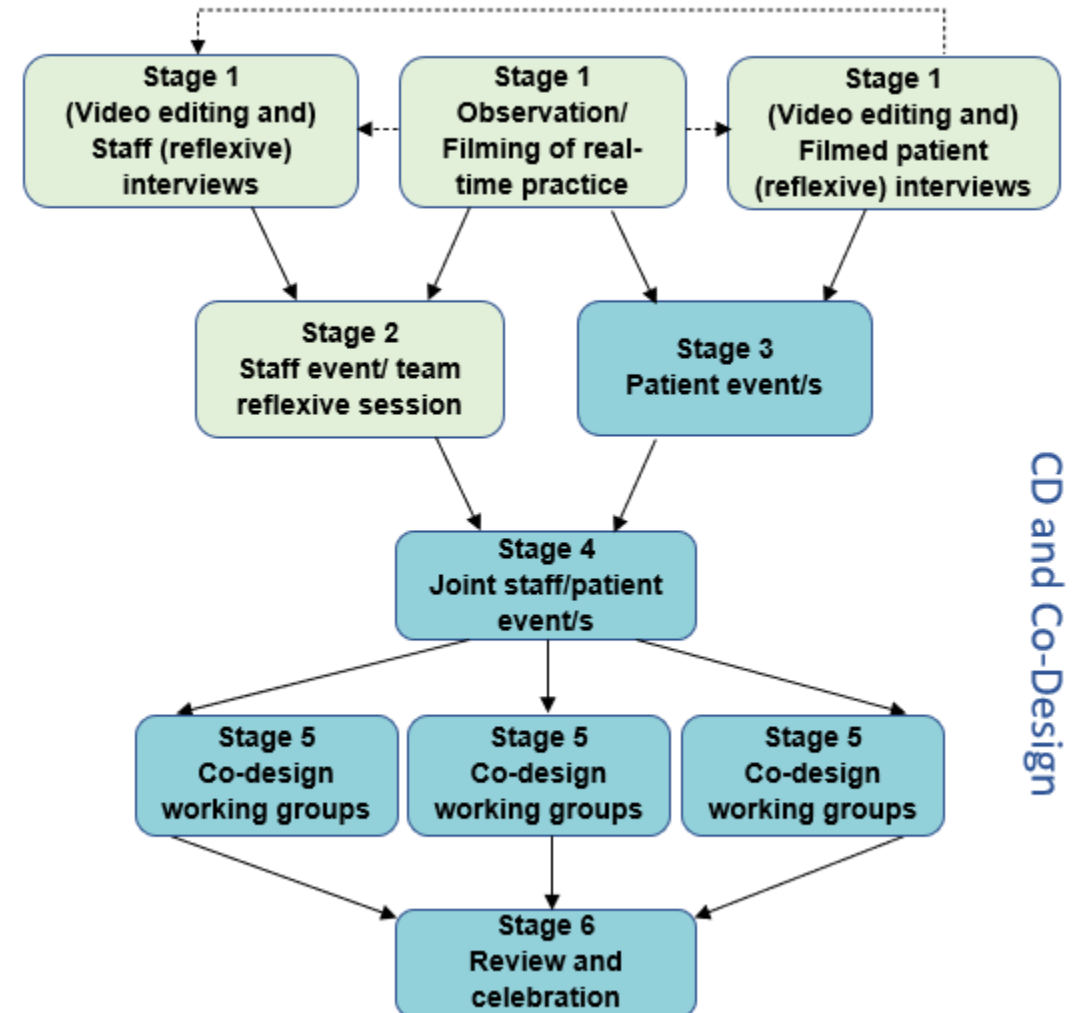
Study design: A multi-modal approach

Double Diamond, VRE and EBCD

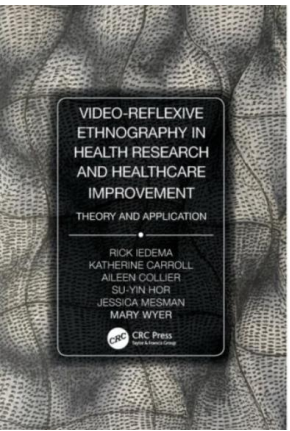
Design Council



EB and VRE



Video-Reflexive Ethnography: Method and guiding principles



Understanding the field
and building trust

- Participant observation
- In-depth interviews

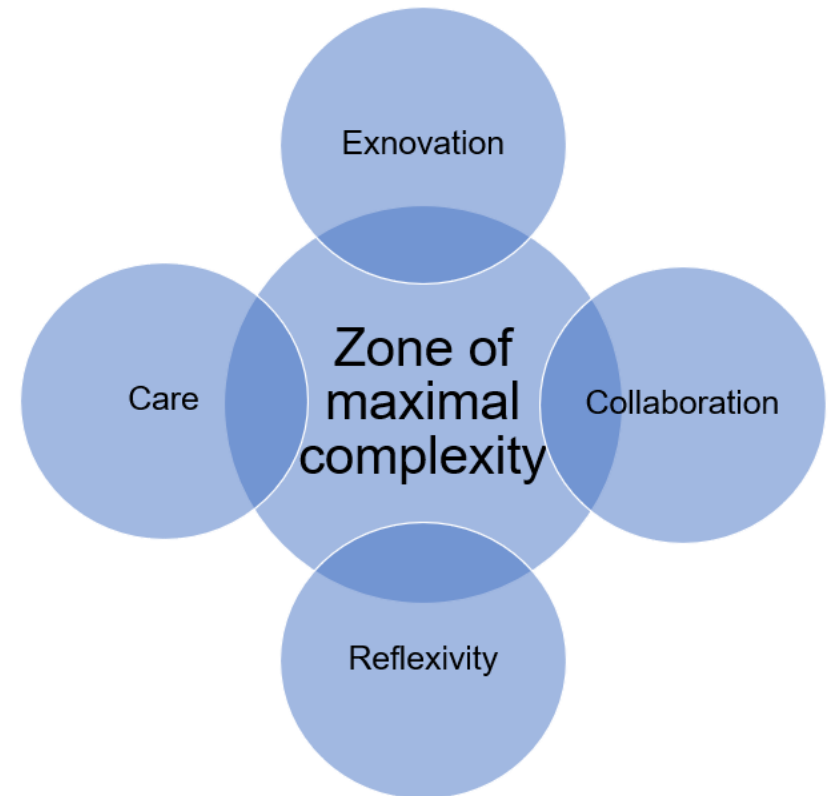


Filming interactions

- Researcher filmed
- Participant filmed



Reflexive sessions



Video-Reflexive Ethnography:

Exploration phase to gather experience data & form insights

Video recording at three time points:

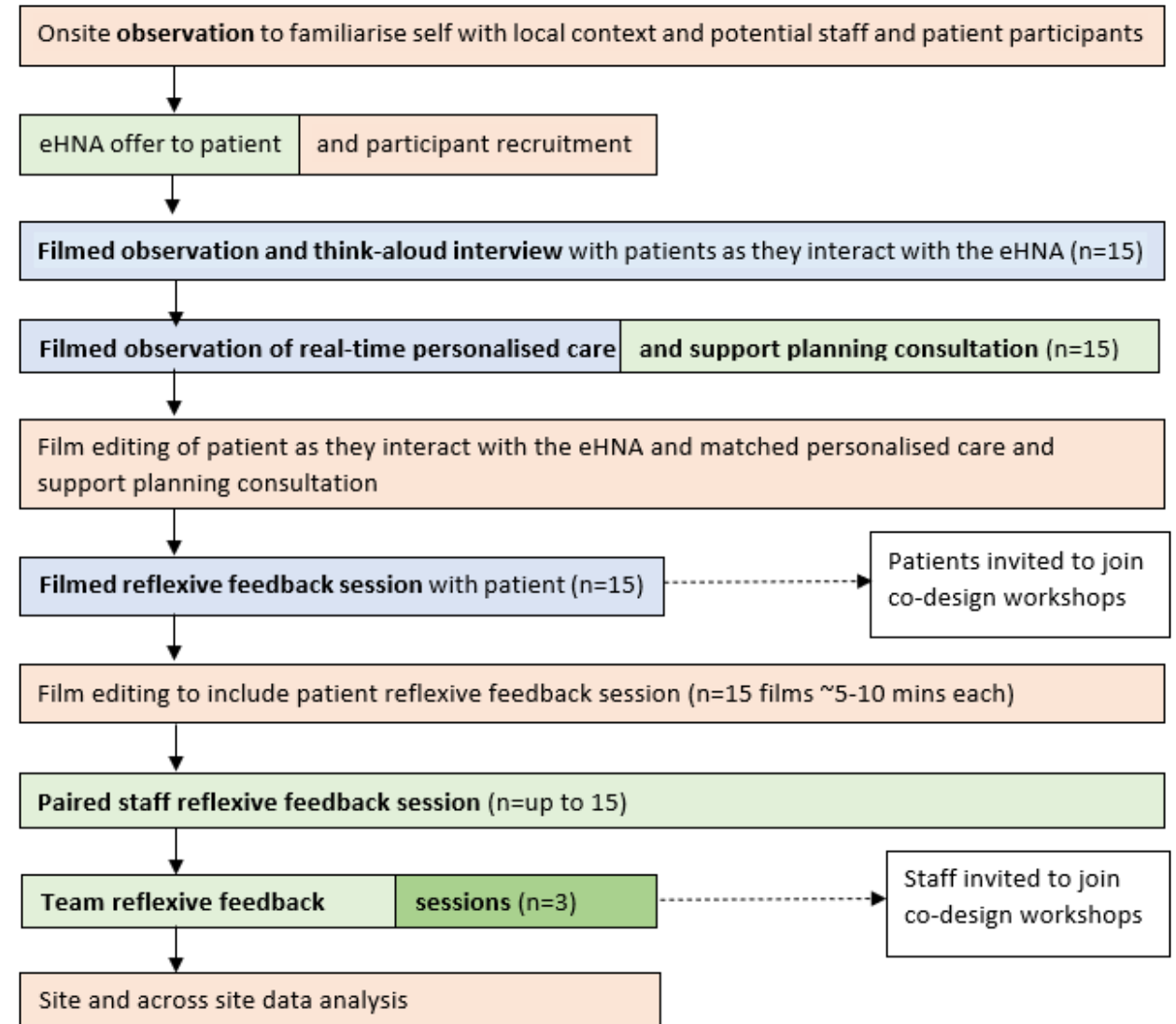
1. As patients interact with the eHNA tool



2. The care planning consultation with patients and clinicians

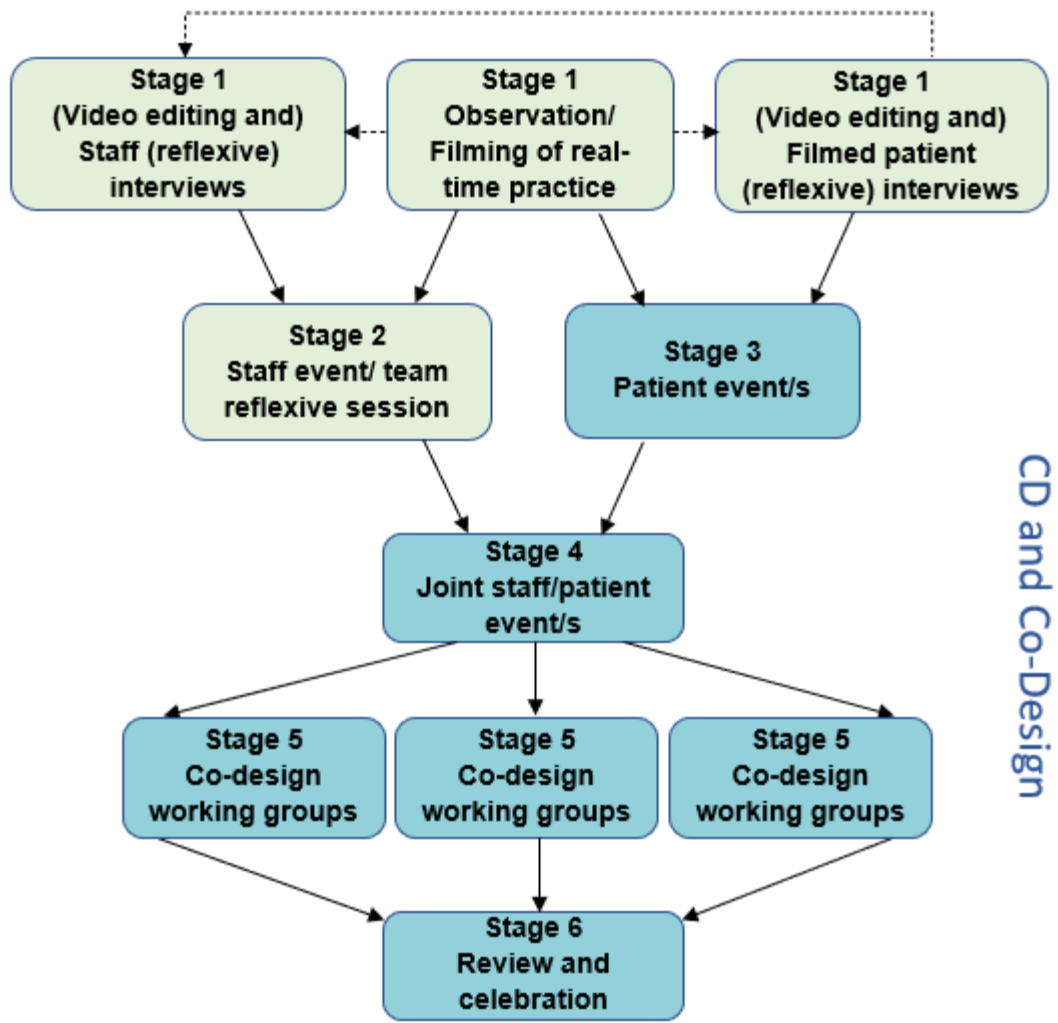


3. Patient reflexive sessions



Co-design: Co-designing improvements

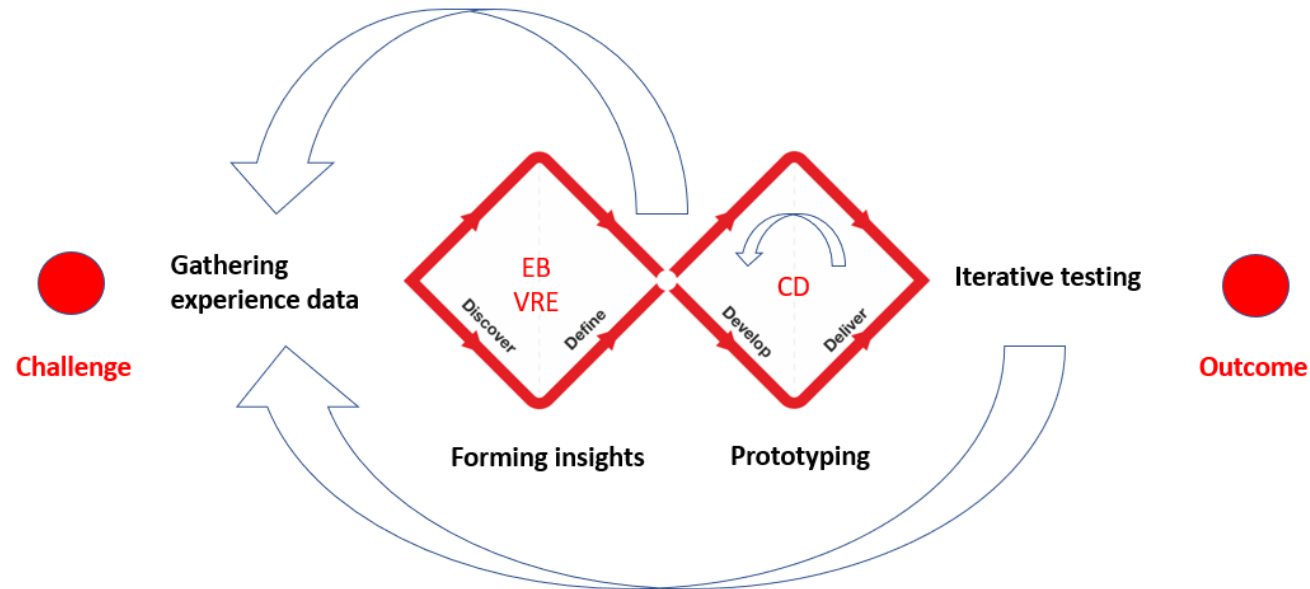
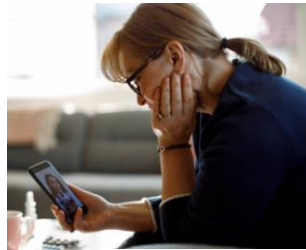
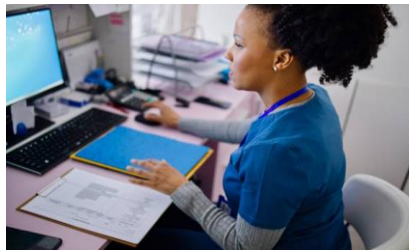
EB and VRE



CD and Co-Design



Benefits of blending Double Diamond, VRE and EBCD



Thank you!



clair.le_Boutillier@kcl.ac.uk